

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to www.rms.biz, www.rehearslliveshare.com (collectively, the "Websites"), Realtime Music Solutions, LLC and governs data collection and usage therefrom and through use of related software services including Sinfonia, RMS Coach, RMS Keyboards, RMS Mix, RMS Creator, Sides, and Rehearsal Live Share (collectively, "Services"). For the purposes of this Privacy Policy, unless otherwise noted, all references to Realtime Music Solutions, LLC, RMS, its Websites, and its Services. The Websites are news and information sites. The Services are software services marketed, delivered, and administered through the Websites. By using the Websites and/or Services, you consent to the data practices described in this statement.

Collection of your Personal Information

RMS may collect personally identifiable information, such as your name. We may gather additional personal or non-personal information in the future.

Information about your computer hardware and software may be automatically collected by RMS. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the RMS website.

RMS encourages you to review the privacy statements of websites you choose to link to from RMS so that you can understand how those websites collect, use and share your information. RMS is not responsible for the privacy statements or other content on websites outside of the RMS website.

Use of your Personal Information

RMS collects and uses your personal information to operate its website(s) and deliver the services you have requested.

RMS may also use your personally identifiable information to inform you of other products or services available from RMS and its affiliates. RMS may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

RMS does not sell, rent or lease its customer lists to third parties.

RMS may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to RMS, and they are required to maintain the confidentiality of your information.

RMS may keep track of the websites and pages our users visit within RMS, in order to determine what RMS services are the most popular. This data is used to deliver customized content and advertising within RMS to customers whose behavior indicates that they are interested in a particular subject area.

RMS will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply

with legal process served on RMS or the site; (b) protect and defend the rights or property of RMS; and, (c) act under exigent circumstances to protect the personal safety of users of RMS, or the public.

Security of your Personal Information

RMS secures your personal information from unauthorized access, use or disclosure.

Children Under Thirteen

RMS does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Data Retention

We may retain personal information where required by law or where we have an ongoing legitimate business need to do so. For example, we may retain such information to provide you a service you have requested, to comply with applicable legal, tax or accounting requirements, or where necessary for fraud prevention, dispute resolution, enforcement of our contracts and terms, or for safety reasons (e.g., we may retain certain information about an Account to prevent that user from opening a new Account).

Opt-Out & Unsubscribe

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from RMS by contacting us here:

- Web page: www.rms.biz or www.rehearsalliveshare.com
- Email: info@rms.biz
- Phone: 212/620-0774

Deleting Your Data

We offer you the ability to request deletion of personal information we have collected and stored about you, subject to our Data Retention policy described above. If you would like to have your personal information deleted, please send a request through our contact form at www.rms.biz/contact/. Please also note that if you request deletion of your personal information, you may no longer be able to use or access the Services, and if you share devices with someone else who uses the Services, that person may lose related account information and access. If you decide to use or access the Services again, RMS may

consider this a new Account and may collect personal information associated with that Account in accordance with this Privacy Policy.

Changes to this Statement

RMS will occasionally update this Statement of Privacy to reflect company and customer feedback. RMS encourages you to periodically review this Statement to be informed of how RMS is protecting your information.

Contact Information

RMS welcomes your questions or comments regarding this Statement of Privacy. If you believe that RMS has not adhered to this Statement, please contact RMS at:

Realtime Music Solutions, LLC
110 West 25th Street, #5
New York, New York 10001

Email Address: info@rms.biz

Telephone number:
212-620-0774

Effective as of March 28, 2017
Updated as of September 14, 2021